



contacts

Dear Father and Son Israel Experience Program Participants,

We have been asked by Rabbi Yisroel Roll of your program to provide you with a *special contract* for cell phone rental for your use in Israel from August 19, 2008 through August 27, 2008.

Kol Contacts, Ltd. is one of the leading providers of cell phones to seminaries and yeshivas. We have English speaking staff, 24 hour emergency assistance (from Orange the cellular phone provider) and the best rates available.

Kol Contacts will also provide your program with a text message network (sms) that enables Rabbi Roll to immediately contact every participant that has a Kol Contacts phone in the event of an emergency.

Due to this important security feature, the Father and Son Israel Experience program **requires** that all participants who want a cellular phone must rent their phone from Kol Contacts, Ltd.

Their cell phone rental plan is simple-with no gimmicks and no fine print: For a flat \$15.00 rental fee, you receive a phone with voicemail and text messaging services for the entire duration of the program. The rental fee includes insurance.

The call rates are: (a) 13 cents plus VAT (currently at 15.5%) to all phones in Israel and 20 cents plus VAT to all phones in the USA and Canada and to land lines in the UK, (b) free incoming calls and (c) text messages are 10 cents plus VAT to phones in Israel and 17 cents plus VAT to the USA and Canada, as detailed in the enclosed order form.

Cellular phones that are ordered will be available upon your arrival at the program.

Please complete the enclosed order form, and do not hesitate to contact Kol Contacts with any questions. **You can fax the completed form directly to the Kol Contacts, Ltd. office at 1-718-732-2928** or you can mail the completed form to:

Kol Contacts, Ltd.
14 Nissim Mualem Street
PO Box 16239
Jerusalem, Israel 91162

You can reach the Kol Contacts, Ltd. office directly at:

Email: office@kolcontacts.co.il
Tele: 011-972-2-644-7546
Toll Free From the U.S. 1-877-448-1630

Tel: 972-2-644-7546
Toll free US 1-877-448-1630; Fax: 1-718-732-2928
email: office@kolcontacts.co.il



Rates are 13 cents plus VAT (currently at 15.5%) per minute to all cell phones and landlines in Israel and 20 cents plus VAT to all phones in the USA and Canada and to land lines in the UK. **To call the USA or Canada, dial 001 followed by the area code and the number (e.g. 001-718-210-3258) to obtain our special rate. PLEASE NOTE: Higher rates apply to all other long distance calls and for calls not using the 001 prefix.** For other international calls, dial 00 followed by the country code and the number. Call Kol Contacts for prices for other international calls before dialing. Calls to voicemail are charged as regular calls. Text messages are 10 cents plus VAT to phones in Israel and 17 cents plus VAT to the USA and Canada. There is a minimum \$1 charge for each downloaded ring tone, icon or game from Orange. Calls from the USA to your cell phone number, via our toll free access number 1-866-819-0080 and your special pin code are 9 cents plus VAT per minute and are charged to you on your bill.

Office Use Only:

054- _____ - _____

Phone Model: _____

IMEI: _____

KOL Date _____

QB Date _____

IC Date _____

CONTRACT FOR FATHER & SON ISRAEL EXPERIENCE

INSURANCE INCLUDED AT NO EXTRA CHARGE

Name _____

Billing Address _____

City _____ State _____ Zip Code _____

Home Phone Number _____ - _____ - _____ Business Phone Number _____ - _____ - _____

PHONE RENTAL FEE OF \$15 (INCLUDES VAT) FOR A PHONE FROM 8/19/08 to 8/27/08**OPTIONAL \$1 PER DAY (INCLUDES VAT) PHONE RENTAL FOR ADDITIONAL PERIOD OF:**

Start Date _____ - _____ - 2008 End Date _____ - _____ - 2008

CREDIT CARD INFORMATION MasterCard Visa

Card No. _____ - _____ - _____ Expiration Date: _____/_____/_____

Enter your CVV/CVC Security Code _____ Name on Card _____

Email address: _____@_____ (Note: Itemized bills are only sent by email)

PHONE DELIVERY: Your phone will be waiting for you upon the group arrival at the program.**Contract Terms DO NOT BEGIN TO USE YOUR PHONE BEFORE READING THE KOL CONTACTS INSTRUCTION CARD.**

A \$199 deposit will be charged to your credit card, whether renting a phone or a SIM card. This deposit will be refunded upon return of the phone, battery, charger and/or SIM card in good working condition and after all charges have been paid in full. If either your phone, battery, charger or SIM card is not returned within 30 days of the contract end date you will be assessed a late return fee of \$25. You will forfeit your entire deposit if the phone is not returned within 30 days of the contract end date. If your phone is returned with stickers, phone numbers, messages or icons, you will be assessed a \$10 fee. A \$15 administrative fee will be assessed if your credit card is declined, expires or is cancelled without notifying us prior to processing your monthly bill. A \$25 administrative fee will be assessed if your credit card charge is charged back to us by the credit card company. There is a \$35 deductible charge for damage to the phone due to negligence. There is a deductible charge of \$59 to \$99 (depending on the phone model) for a lost, stolen or water-damaged phone. Contracts that are terminated before the end of the contract period will be assessed a cancellation fee of the lesser of \$60 or the total remaining monthly fees. Customers are responsible for all phone usage by any party until the equipment or SIM card is returned to Kol Contacts. All charges will appear on your credit card bills as Kol Contacts. NOTE: Upon completion of our processing of your bill, we will automatically charge your credit card without separate prior notification to the cardholder. **All of the contract terms and prices are subject to change without notice.** (Effective 11/18/07)

I agree to accept the Kol Contacts Ltd. Contract Terms as described above.

Signature: _____ Date: _____

Please feel free to contact us with any questions: Tel 011-972-2-644-7546, 011-972-54-774-4150,
Tel US 1-718-210-3258 US toll free 1-877-448-1630 Fax 1-718-732-2928 Email: office@kolcontacts.co.il

We are located at 24 Nezer Dovid St., Jerusalem. Mailing address: POB 16239 Jerusalem 91162 Israel

Office use only: 054- _____ - _____